

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Chessell et al.

Serial No.: To Be Assigned

Filed: Concurrently Herewith:

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
RESOLVING PROBLEMS IN A BUSINESS PROCESS UTILIZING A
SITUATIONAL REPRESENTATION OF COMPONENT STATUS

Date: July 28, 2003

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

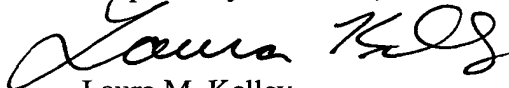
INFORMATION DISCLOSURE STATEMENT

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. It is requested that these documents be considered by the Examiner and officially made of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP.

No fee is believed due. However, the Commissioner is hereby authorized to charge any deficiency or credit any overpayment to IBM Deposit Account No. 09-0461.

Respectfully submitted,



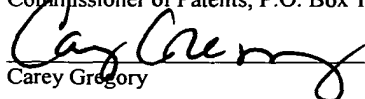
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"Express Mail" mailing label number EV 318421072 US
Date of Deposit: July 28, 2003

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Mail Stop Patent Application, Commissioner of Patents, P.O. Box 1450, Alexandria, VA 22313-1450.


Carey Gregory

FORM PTO-1449 U.S. Department of Commerce Patent and Trademark Office LIST OF DOCUMENTS CITED BY APPLICANT (Use several sheets if necessary)				Attorney Docket Number 5577-275		Serial No. To Be Assigned	
				Applicants: Chessell et al.			
				Filing Date: Concurrently Herewith		Group	
U. S. PATENTS & PATENT APPLICATION PUBLICATIONS							
Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate
	1.	6,167,406	12/26/00	Hoskins et al.	707	102	
	2.	6,405,364	6/11/02	Bowman-Amuah	717	101	
FOREIGN PATENT DOCUMENTS							
		Document Number	Date	Country	Class	Subclass	Translation Yes No
	3.	02/093437	11/21/02	WO			
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							

EXAMINER

*EXAMINER

DATE CONSIDERED

Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.